

YOU MUST REPORT ALL CLAIMS (AND DRIVERS)!

We are sure you have heard this from your agent before, but it cannot be repeated often enough, you must report all claims/incidents/accidents (especially when other people are involved), regardless of who you think is at fault and regardless of the amount of damages or even lack of damages.

FACT: Unreported claims can/will lead to much higher claim settlements which **WILL** impact **YOUR** insurance rates.

FACT: A late reported claim/accident involving an <u>unreported</u> driver <u>WILL</u> affect you in a negative manner, all drivers <u>MUST</u> be reported to your agent <u>prior</u> to them being hired and even prior to them operating your vehicle.

HOW TO REPORT YOUR CLAIM

- Report <u>ALL</u> claims immediately to your INSURANCE AGENT. If your agent is not available and it is an emergency, contact National Claims Management (NCM) directly at <u>newclaim@nationalclaims.net</u> (monitored 24 hrs.) or (503) 636-1266.
- 2. Make sure you have the claim info. form issued with your policy in an accessible spot. Follow those instructions and gather as much information on the other parties involved as possible. The form is also found here: <u>Claim Report Form</u> or via the QR code below.
- 3. Take photos of the scene and other vehicles involved, if there is a dash camera, preserve that video footage.

***The unreported claim that we find out about when reported by a claimant attorney or a notice of a lawsuit most certainly will have an impact on what you pay for insurance in the future. ***

Make it your mantra to:

REPORT ALL CLAIMS! AND REPORT ALL DRIVERS!

Thank you, and please drive with care!



